

# College Student Success

How Universities Can Impact Outcomes

*Some stuff you know and other stuff that is new*

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What Is “College Student Success”?

# What Is “College Student Success”?

Learning a body of knowledge well enough to go on to be effective in whatever the student does next

- o *How to seek out information*
- o *How to self-evaluate and plan for improvement*
- o *How to work with others*
- o *How to manage time*
- o *How to balance life priorities*





Teams of 3-5

# Focus Fox

**Stop  
talking.**



**Put up  
Focus Fox.**

# Teams of 3-5

## o **Manager**

- o Keeps team on-task, moving along
- o Makes sure others are doing their jobs

## o **Spokesperson**

- o Asks questions of speaker
- o Answers for team during whole-group discussion

## o **Time Keeper**

- o Makes sure team doesn't linger too long on any one item – watches the time

## o **Consensus-BUILDER**

- o Ensures everyone gets heard
- o Makes sure answer represents consensus of team

## o **Recorder**

- o Legibly writes down main points from team discussion



# Psychological Model of College Student Retention<sup>1</sup>



## Entry Characteristics

- Initial Attributions
- Normative Beliefs
- Coping Strategies
- Self-Efficacy
- Past Behavior



## Environmental Interactions

- Bureaucratic
- Academic
- Social
- External

<sup>1</sup> Bean & Eaton (2001-2002)

# Parenting

o Permissive Parenting

o Helicopter Parenting

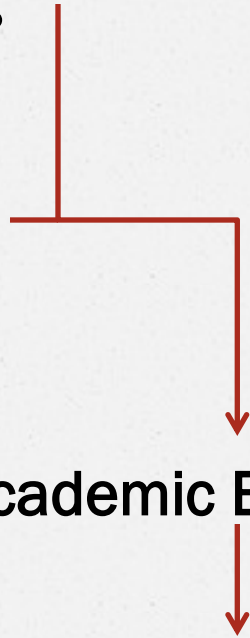
o Authoritarian Parenting

o Psychological Control

o Family Enmeshment

Academic Entitlement

(Depression, Stress)





# Psychological Model of College Student Retention<sup>1</sup>



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Can we shape students'  
Entry Characteristics?

## Model 2

# Expectancies

## Outcome Expectancies

**Belief that one's actions can lead to a desired outcome**

*"If I do what needs to be done, I can succeed."*

*"Even if I do what needs to be done, my actions won't result in success"*

## Efficacy Expectancies

**Belief in one's personal ability and control**

*"I have the skill and ability to do this – or I will, once I learn."*

*"I don't have what it takes, and I never will."*

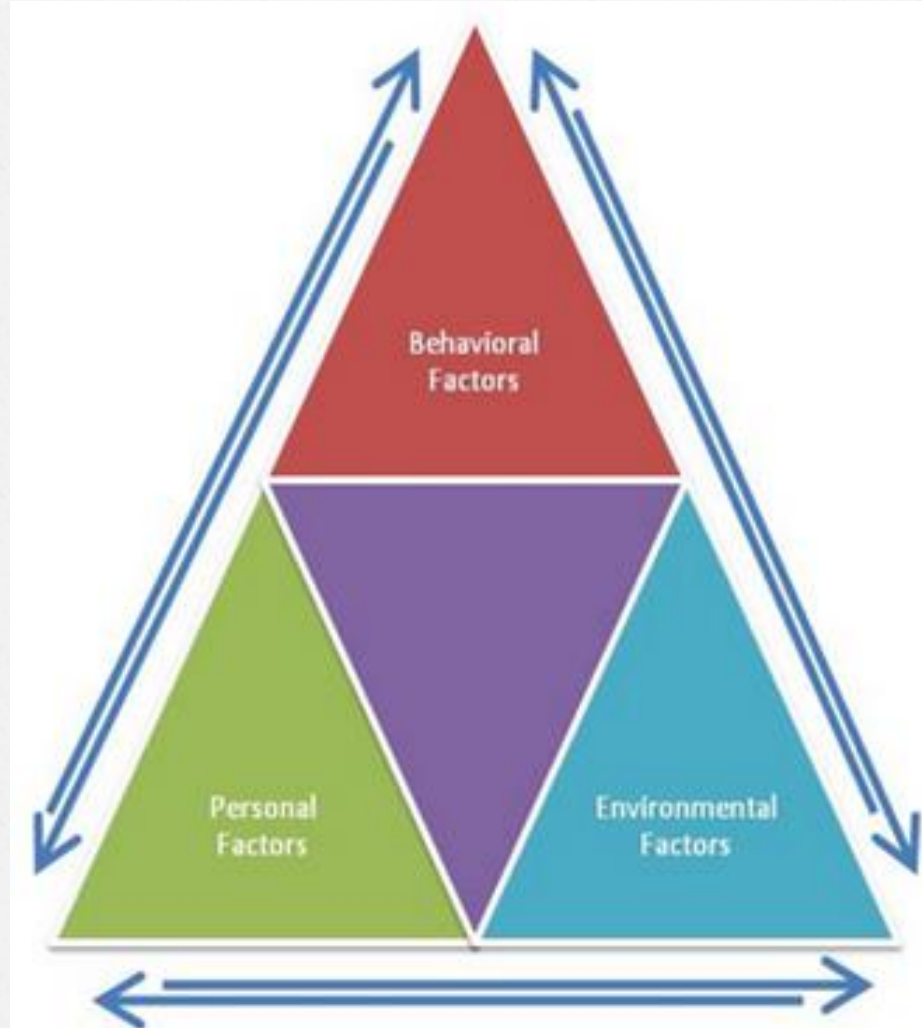
8

10 min



What's the difference  
between Outcome and  
Efficacy Expectancies?





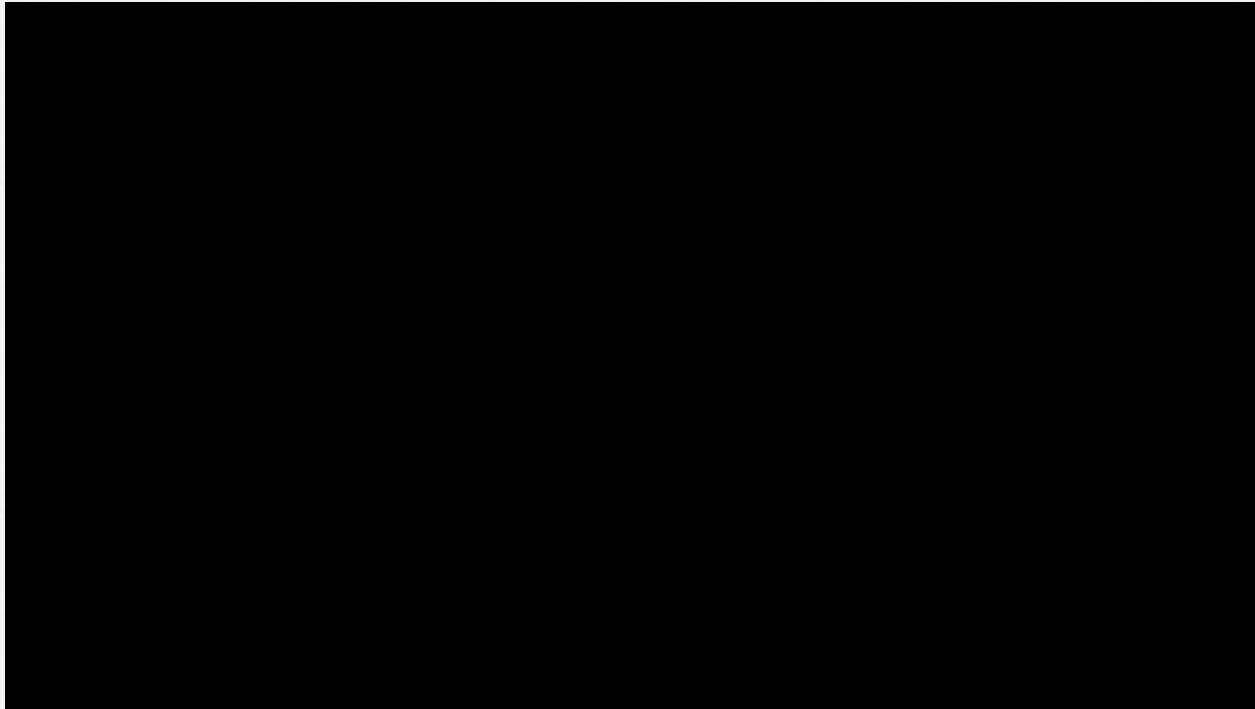
Thanks to: <https://wikispaces.psu.edu/display/psych484/7.+self-efficacy+and+social+cognitive+theories>  
(Wood & Bandura, 1989) [Bandura's Triadic Reciprocal Determinism]



Can we impact students'  
Expectancies?



# How can faculty & staff negatively impact Expectancies?



View: Harry Potter & the Sorcerer's Stone – Harry's first day in Potions class with Professor Snape

<https://www.youtube.com/watch?v=brD01mx4SUo>

# FIXED

# GROWTH

**Fixed Mind-set**  
Intelligence is static



Leads to a desire to look smart and therefore a tendency to...

**Growth Mind-set**  
Intelligence can be developed



Leads to a desire to learn and therefore a tendency to...

## CHALLENGES

...avoid challenges

...embrace challenges

## OBSTACLES

...give up easily

...persist in the face of setbacks

## EFFORT

...see effort as fruitless or worse

...see effort as the path to mastery

## CRITICISM

...ignore useful negative feedback

...learn from criticism

## SUCCESS OF OTHERS

...feel threatened by the success of others

...find lessons and inspiration in the success of others

As a result, they may plateau early and achieve less than their full potential.

All this confirms a **deterministic view of the world.**

As a result, they reach ever-higher levels of achievement.

All this gives them a **greater sense of free will.**

Model  
3

8 min

Dweck (2006)

Which Mindset is better?





# How can Mindset impact university Interactions?

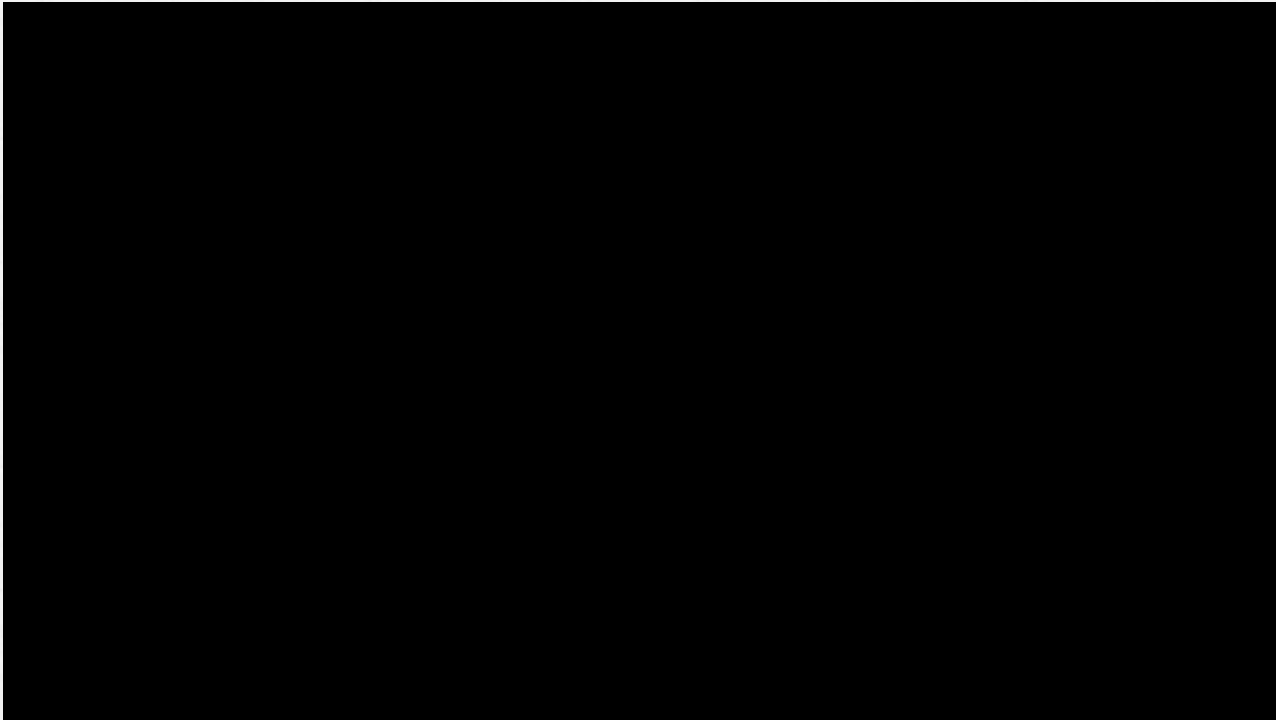


# Mindset:

## What the research says

- FM negatively impacts students' self-esteem and GPA, compared to GM (Dweck, 1999a)
- Those with a FM ignore formative feedback after failure (Mangels et al., 2006)
- Mentors with a FM spend less time with mentees, compared to those with GM (Heslin et al., 2006)
- Teaching about mindsets increases student performance and engagement (Aronson et al., 2002; Blackwell et al, 2007)

# How can we impact Mindset?

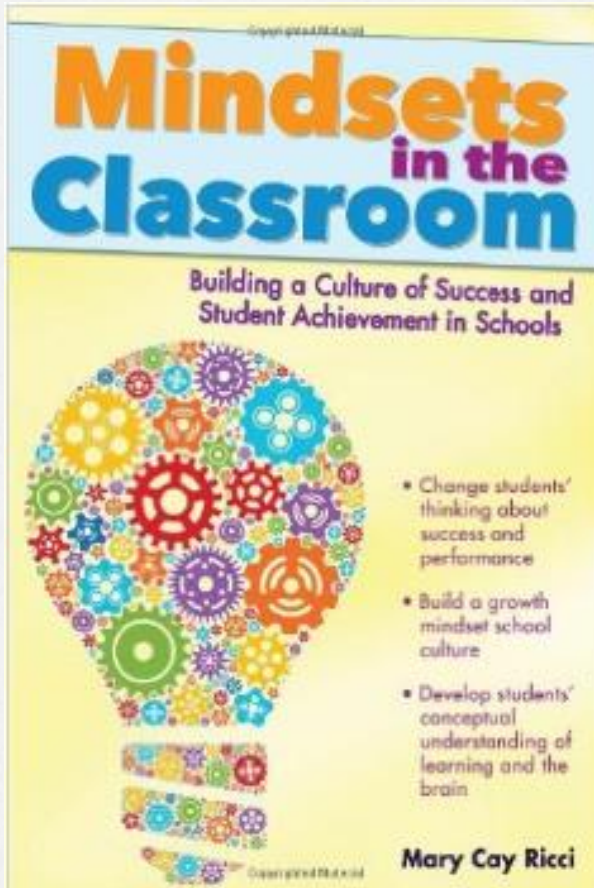


View: Dr. Carol Dweck interview on Mindset

<https://www.youtube.com/watch?v=ICILzbB10bg>

(recommend also her TED Talks!)

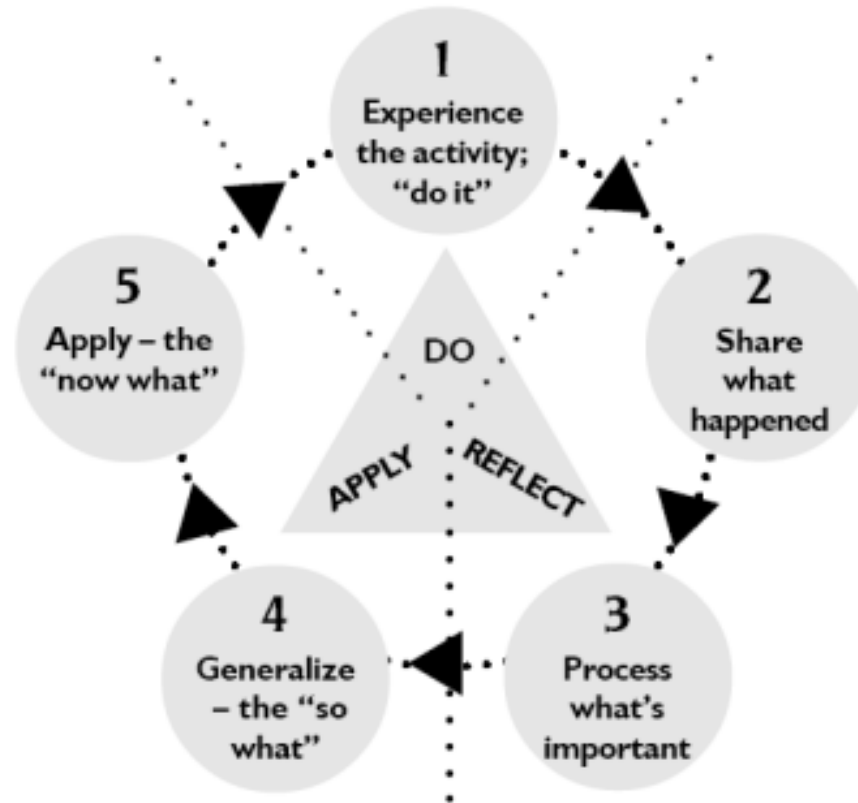




- Explain how the brain develops
- Discuss stories of perseverance
- Discuss how to handle failure
- Cultivate optimism
- Remind about using feedback
- Praise effort, not intelligence

## Model 4

### "Learn By Doing": The Experiential Learning Model

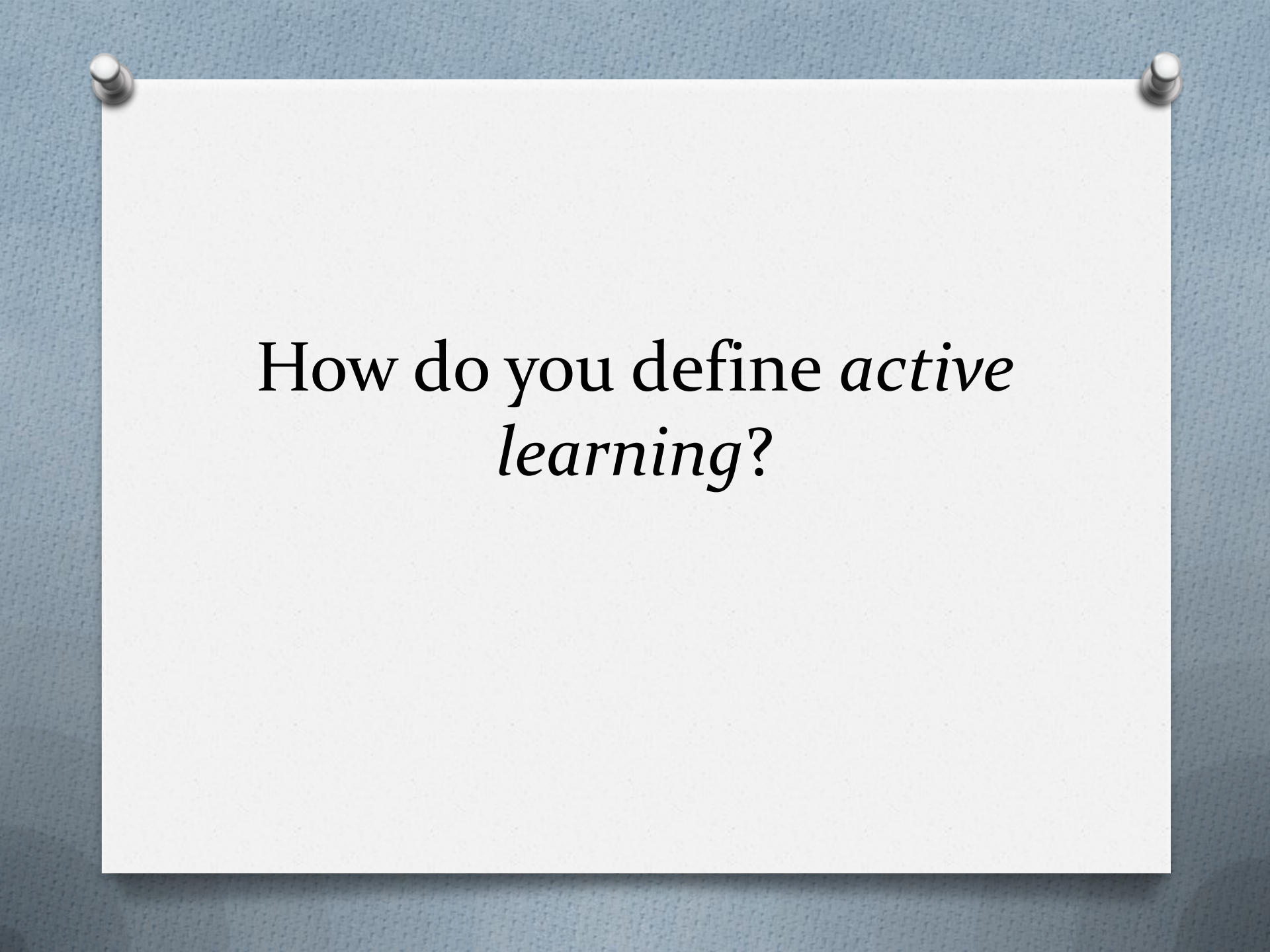


From *Curriculum Development for Issues Programming: A National Handbook for Extension Youth Development Professionals* (1992), Cooperative State Research, Education and Extension Service, U.S. Department of Agriculture, pp. 27-28. Also in Pfeiffer, J. W., and Jones, J. E. (1985). *The Reference Guide to Handbooks and Annuals*, Vol. 1-10, 1972-1985. San Diego, CA: University Associates Publishers and Consultants.

8 min

[http://msue.anr.msu.edu/news/make\\_4-h\\_youth\\_active\\_participants\\_in\\_their\\_learning](http://msue.anr.msu.edu/news/make_4-h_youth_active_participants_in_their_learning)





How do you define *active learning*?



# Active Learning

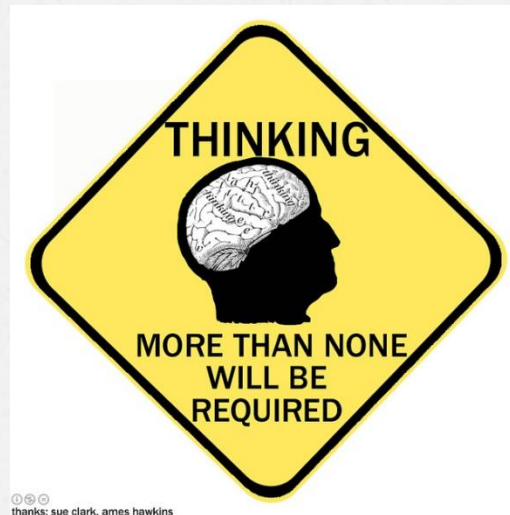
- o **Active learning** is a model of instruction that focuses the **responsibility of learning on learners**. Active learning engages students in two aspects – **doing things** and **thinking about the things they are doing**.

- Wikipedia (excerpts)

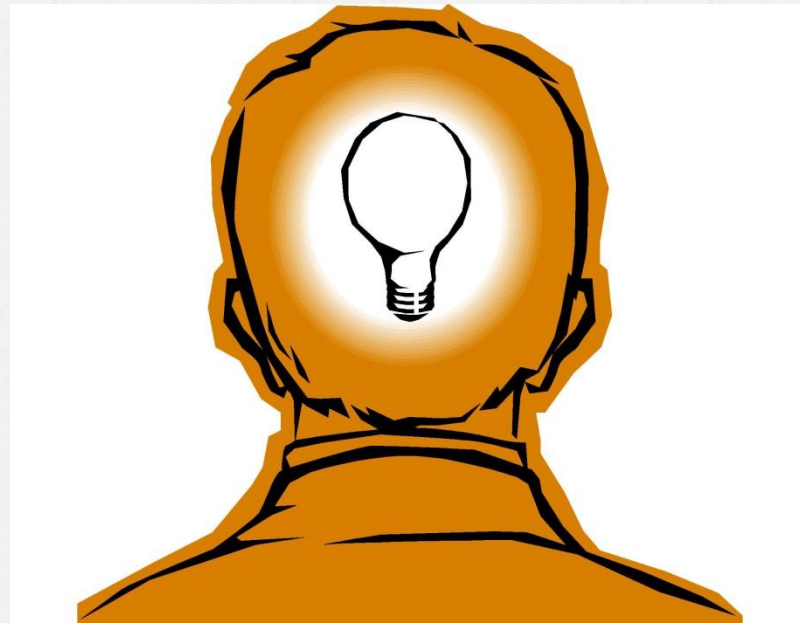
- o **Active learning** is a process whereby students engage in activities, such as **reading, writing, discussion, or problem solving** that promote **analysis, synthesis, and evaluation** of class content.

- Univ. of Michigan

# Can Bureaucratic Interactions utilize active learning?



Are WE doing active  
learning today?



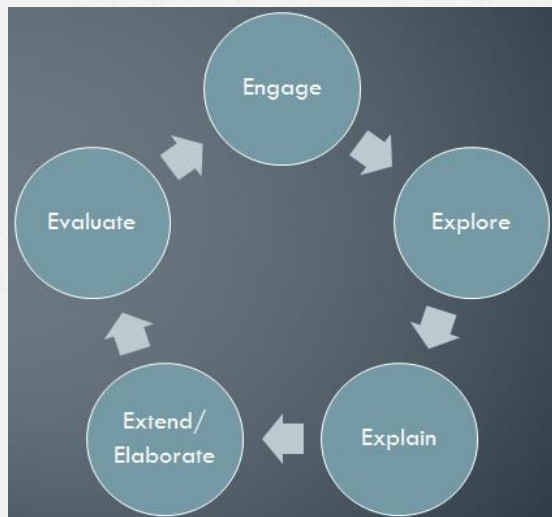


# POGIL

Process-Oriented **G**uided Inquiry **L**earning

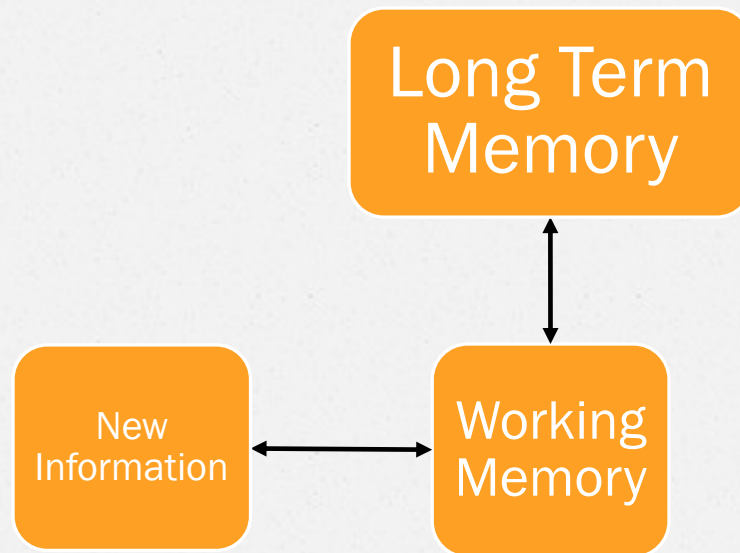
[www.pogil.org](http://www.pogil.org)

# 5-E Model of Learning



<b><i>Engagement</i></b>	Object, event or question used to engage students. Connections facilitated between what students know and can do.
<b><i>Exploration</i></b>	Objects and phenomena are explored. Hands-on activities, with guidance.
<b><i>Explanation</i></b>	Students explain their understanding of concepts and processes. New concepts and skills are introduced as conceptual clarity and cohesion are sought.
<b><i>Elaboration</i></b>	Activities allow students to apply concepts in contexts, and build on or extend understanding and skill.
<b><i>Evaluation</i></b>	Students assess their knowledge, skills and abilities. Activities permit evaluation of student development and lesson effectiveness.

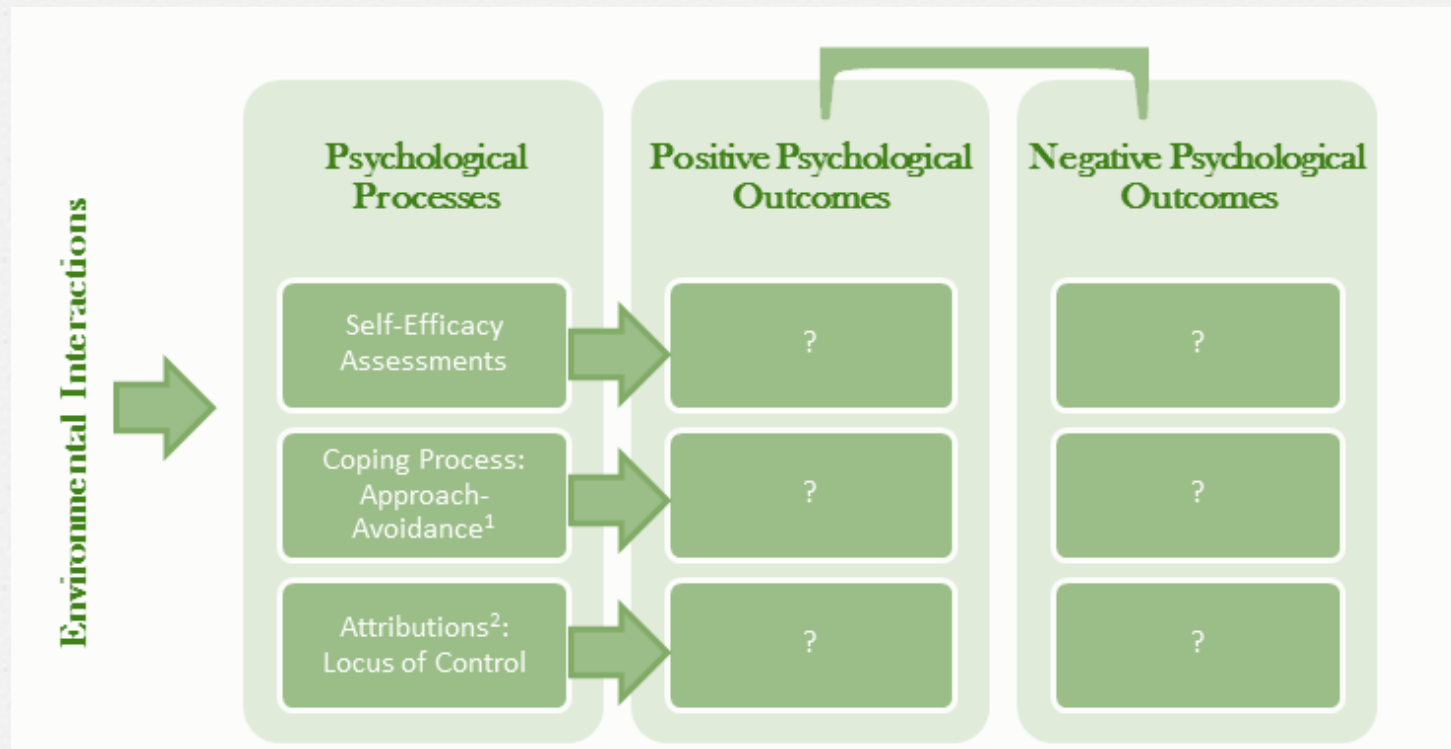
# Information Processing Model





## Model 5





# (Some More) Psychological Model of College Student Retention<sup>1</sup>







8 min

<sup>1</sup> Bean & Eaton (2001-2002)

# Attributions

	 Controllable	 Uncontrollable
Internal 	Effort	Intelligence/Talent
External 	Environment	Luck

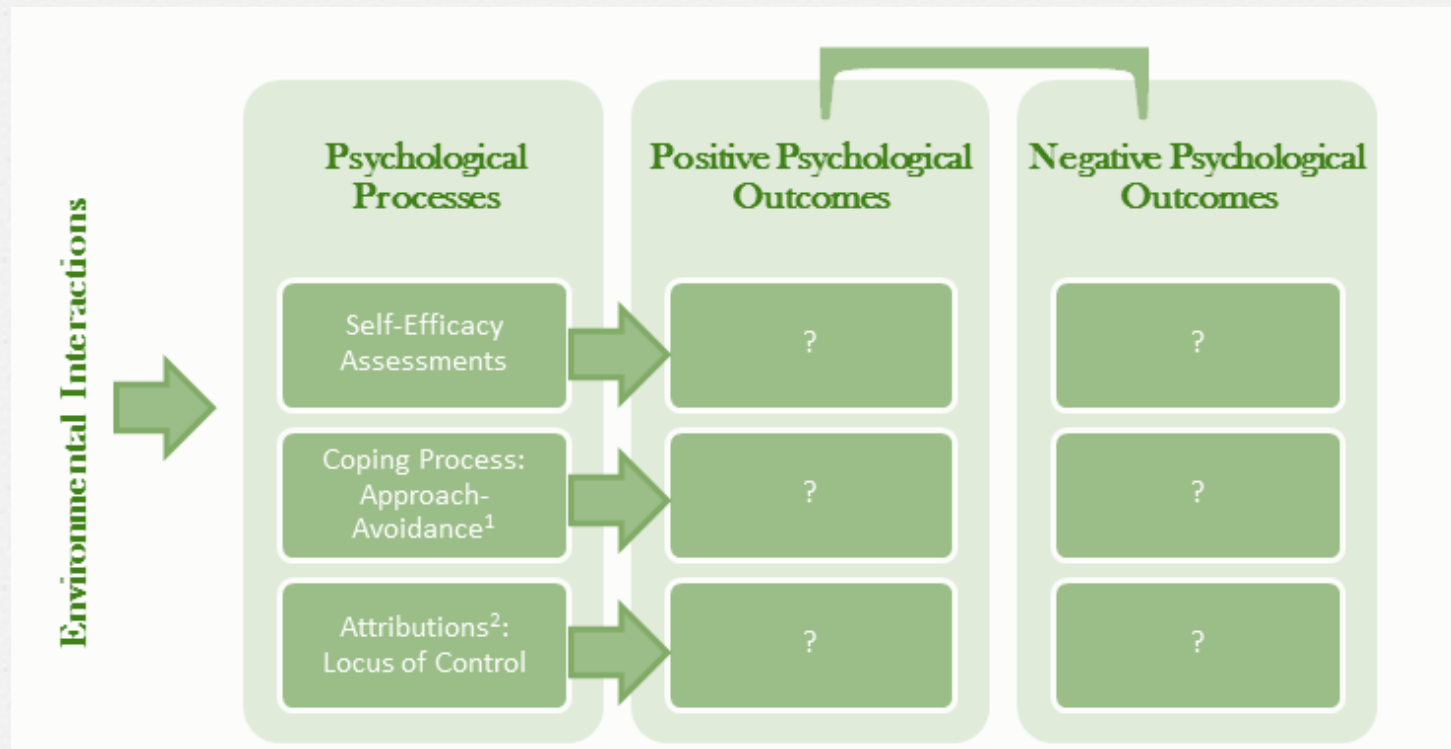
# Attributions

		
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## Model 5

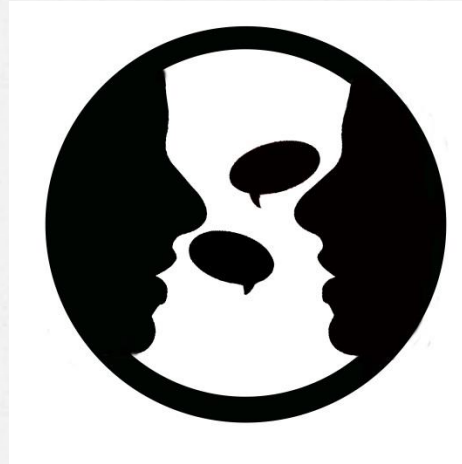
# (Some More) Psychological Model of College Student Retention<sup>1</sup>



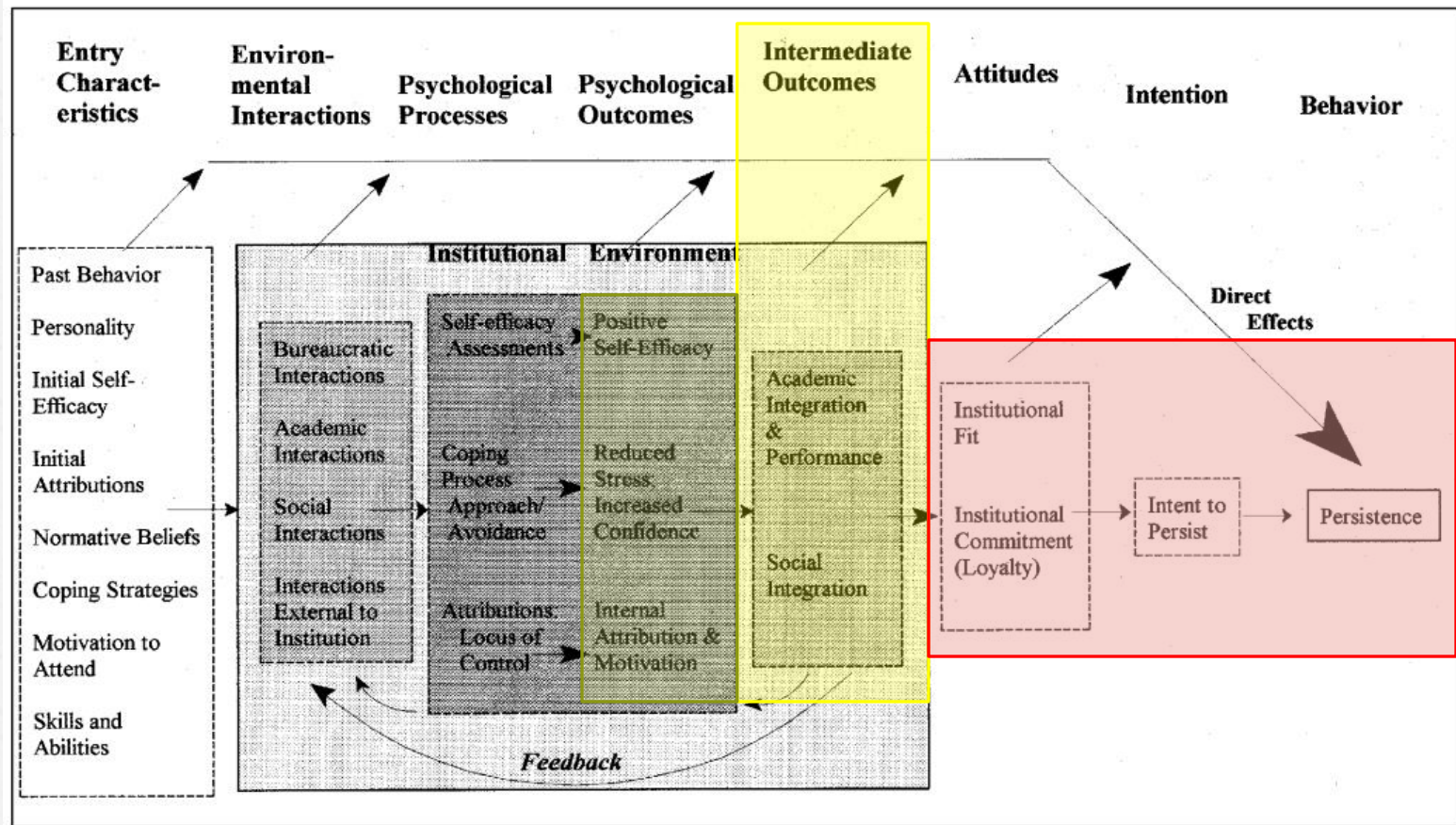
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<sup>1</sup> Bean & Eaton (2001-2002)

How could *active learning*  
impact Psychological  
Processes?









## Sources and Recommended Readings

### **About Active Learning:**

Curriculum Development for Issues Programming—A Handbook for Extension Youth Development Professionals, (1992). ES/USDA Youth Curriculum Development Task Force, 1992. (Published by CSREES).

[http://www.uwyo.edu/4-h/volunteers/leader-totes/youth\\_development/learn-by-doing.pdf](http://www.uwyo.edu/4-h/volunteers/leader-totes/youth_development/learn-by-doing.pdf)

### **About College Student Retention:**

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Demetriou, C. & Schmitz-Sciborski (2011). Integration, motivation, strengths and optimism: Retention theories past, present and future. In R. Hayes (Ed.), *Proceedings of the 7<sup>th</sup> National Symposium on Student Retention, 2011, Charleston*. (pp. 300-312). Norman, OK: The University of Oklahoma.

### **About Coping:**

Roth, S. & Cohen, L. J. (1986). Approach, avoidance, and coping with stress. *American Psychologist*, 41(7), 813-819.

**About Efficacy:**

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Wood, R. E., & Bandura, A. (1989). Social cognitive theory of organizational management. *Academy of Management Review*, 14 (3), 361-384.

**About the 5-E Learning Cycle & POGIL:**

[http://www.bsccs.org/sites/default/files/legacy/BSCS\\_5E\\_Instructional\\_Model-Executive\\_Summary\\_0.pdf](http://www.bsccs.org/sites/default/files/legacy/BSCS_5E_Instructional_Model-Executive_Summary_0.pdf)

[http://www.ecapteach.com/survival%20training/lesson\\_16/5E\\_lcycle.pdf](http://www.ecapteach.com/survival%20training/lesson_16/5E_lcycle.pdf)

<http://www.pogil.org>

**About Good Teaching (No Matter the Instructional Setting):**

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### **About Mindset:**

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Centre for Confidence and Well-Being (2007-2008). Glasgow University mindset research: report. Accessed 7/31/2015 at: <http://www.centreforconfidence.co.uk/flourishing-lives.php?p=cGikPTQ5OSZpZD0xNzA1>

Dweck, C. S. (1999a). Self-theories – their role in motivation, personality and development. *Essays in Social Psychology*. Philadelphia: Psychology Press.

Dweck, C. S. (1999b, Spr). Caution: Praise can be dangerous. *American Educator*, 23(1), 4- 9. Or go to: <https://www.aft.org/sites/default/files/periodicals/PraiseSpring99.pdf> for the article.

Dweck, C. S. (2006). *Mindset: The New Psychology of Success*. New York: Random House.

\* Search “Dweck” and “Mindset” in Google or YouTube for multiple talks, interviews, and articles by and about Dweck’s Mindset theory.

Heslin, P., Wanderwalle, D., & Latham, G. (2006). Keen to help? Managers' IPTs and their subsequent employee coaching *Personnel Psychology*, 59, 871–902.

Mangels, J. A., Butterfield, B, Lamb, J. Good, C., & Dweck, C. S. (2006). Why do beliefs about intelligence influence learning success? A social cognitive neuroscience model. *Social Cognitive and Affective Neuroscience*, 1(2), 75-86.